



*As Pr. CCIT of NWR, I would like to greet all the employees and the tax payers of North West Region.*

*We are moving to an era of e-governance which can be used as a strategic tool to improve the quality of services provided to the taxpayers. It promotes convenience of the taxpayers in a cost effective manner while ensuring accountability. With inclusion of technology, it provides a faster means to deliver the services. Technology has changed the very basis of commerce. But it poses both challenges and opportunities. The need to outline a comprehensive Technology plan to keep on upgrading ourselves on the technological front not only poses challenge but also gives an opportunity to make the functioning of department smooth and faster as well as honest tax payer friendly.*

*A few areas which require our immediate attention apart from Revenue collection are- quicker and reasonable resolution of tax payers grievances and disputes, effective assessments with all the facts/evidence analyzed , avoiding high pitched assessment, and sending a strong message by dealing effectively with tax evasion and tax frauds etc. While our endeavor would be to promote voluntary compliance and provide hassle-free services to honest tax payers, we would also need to focus on non-filers and stop-filers in order to enhance the tax base and augment tax collection.*

*I look forward to your cooperation, suggestions and participation in achieving our goals and contributing our best in our nation building.*